

# Medieval Times®

## DINNER & TOURNAMENT

### 11AM MATINEE

THE KING IS EXCITED FOR YOUR ARRIVAL AT THE CASTLE  
PLEASE PLAN TO ARRIVE BETWEEN 9:30AM AND 10AM

CASTLE DOORS OPEN AT 9:45AM

### POLICIES AND PROCEDURES

#### BATHROOMS:

It is recommended that you complete this part of your trip prior to your groups' arrival. Emergency situations can be accommodated on a one on one basis only, and it may detain the entire group.

#### PARKING:

Busses cannot unload on Dufferin St: for safety and security reasons.

Bus parking is in Lot #6 off British Columbia Drive. This is behind Medieval Times building, on the northwest corner of the Exhibition grounds. Students will walk East towards the entrance to the Castle and be met by one of our costumed staff.

Car parking is \$11.00. It is pay and display. Please advise anyone arriving by car that they may pay with Canadian coins or credit card. This lot is owned and operated by the city and policed hourly.

#### GREETING YOUR GROUP:

Greeting your group is a two step process.

#1 – you will be met by a friendly serf or wench who will direct you to line up to be “officially greeted”. You will be asked to line up in “pairs”, beside the person who you wish to sit beside in the Castle. This includes teachers and parent volunteers, so if a parent would like to be seated beside their child, they need to line up beside their child when entering the Castle.

#2 – a member of our Group Sales Department will review all final ticket arrangements, this is when you will advise any last minute changes; as well as receive allergy and special diet restriction cards. If you are purchasing additional tickets at the door, you will be directed at the appropriate time to the Box Office. You are now READY to enter!

**ALL SPECIAL MEALS AND ALLERGIES MUST BE ORDERED ONE WEEK IN ADVANCE OF YOUR ARRIVAL. LAST MINUTE REQUESTS CANNOT BE GUARANTEED.**

#### KOSHER, HALAL AND VEGETARIAN MEALS:

You will be given special meal cards for the students who have pre-ordered these meals. The cards must be distributed to the child, so they may present them to their server in the arena, to ensure they receive the special meals ordered.

We ask that you make us aware of any allergies 1 week in advance. Teachers will be given allergy cards to distribute. The person with allergies will be given two special cards. One card is given to the server at the time of seating, and the other must remain on the table in front of this person – visible to the server at all times.

#### SPECIAL NEEDS:

We have a glassed in “VIP room” which is available for students who cannot sit in their regular seat for whatever reason. This is ideal for epileptic students, extremely allergic students or restless students with disabilities. Please let one of our Management staff know that this is something you require, and we will make arrangements to move the person and their chaperone to this special area.

## WHEELCHAIRS:

There are a limited number of wheelchair seats in the Castle. If you are bringing a student or parent in a wheelchair, please ensure that this appears on your final receipt and confirmation. If it does not, please contact us right away so we can make a note on your reservation.

## BUS DRIVERS:

Please do not include bus drivers in your count. We have a special area where all bus drivers congregate to watch the show, and there is a nominal charge to them, which covers the servers tip only. If you are using Stock Transportation, these drivers are FREE.

## PROCEEDING INTO THE CASTLE:

Your group will be given coloured seating cards. This depicts where you will be seated in the Arena, and you will be "called to table" as a group at the appropriate time. Until then, you are free to explore all the Castle has to offer.

Plan to visit our Knight Club where you will see displays of Heraldry, Crowns and Coins from the medieval period. Proceed through the main hall to discover our Hall of Flags. We have costumed cast members prepared to give you tours between 10am and 10:30am, or it is easy to self guide your group.

Be sure to visit the Hall of Andalusians – your students will have a chance to view some of the stars of our show – the horses!

Gift Shops are open before and after the show. If you have pre-purchased any of our special packages, you will be given certificates along with your seating cards. You will be directed to visit the Gift Shop to pick up all items. Pre-purchased banners will be personally delivered following the flight of the Falcon.

If you have purchased DUNGEON / MUSEUM tickets, you may visit this attraction before or after the show.

At approximately 10:45am our Lord Chancellor will call for everyone to gather in the main Hall. There is a lively exchange of pleasantries and revelry as your group vies for the chance to be the first one seated in the Arena. The loudest group will be given preference! Be sure you are in the main area to participate.

11am – The show will begin with a ½ hour educational seminar, with continuous meal service through the show. If any bathroom breaks are required, please accommodate this as there will not be an intermission.

1pm – The show concludes. On select days the Knights will come out to greet your group. The King, Princess, Chancellor and Falconer will always visit for photos and autographs.

## ANNOUNCEMENTS:

If you have a special celebration, such as a birthday or retirement that you would like to have mentioned in the Arena during the show, visit our Scrollmaster desk upon arrival to learn about the options. Prices range from \$10.00 to \$25.00 for announcements, certificates and official knighting ceremonies!

## PHOTOGRAPHY:

Personal photography is allowed inside the Castle. We ask that your group respect the professional photograph zones where they can have their photos taken with our cast members, and only access these areas if they are paying customers. Once inside the arena, we ask that flash photography be avoided.

## JUNE MATINEES:

This is our busiest part of the season, and if you are visiting on Wednesday, Thursday or Friday, there will be an afternoon matinee loading in at the same time as you are exiting the arena. Note: Your autograph session with the Lord Chancellor, King and Princess will be held in the Knight Club. No Knights visit after the show on Double Matinee days. It is suggested you gather your group, and exit through the Knight Club doors. If possible, visit the Gift Shops in the main Hall of Arms prior to the show to avoid serious congestion. Your patience is appreciated.

**Thank you for choosing Medieval Times. Let the games begin!**

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## MATINEE INGREDIENTS

**\*PLEASE REPORT ALL ALLERGIES TO A MANAGER\***

**BILL OF FARE** - Garlic Bread, Oven-Roasted Chicken Quarter, Herb-Roasted Potato, Sweet Corn Cobbette

**GARLIC BREAD:**

**Bread:** Enriched Wheat Flour, water, yeast, salt, sugar, shortening, calcium propionate, mono-diglycerides, sodium stearoyl lactylate, cystine, yellow cornmeal.

**Garlic Spread:** Margarine partially hydrogenated soybean oil and liquid soybean oil, water, salt, whey solid, mono & diglycerides and soy lecithin (emulsifiers), vitamin A, vitamin D3, vegetable colour, soybean oil, dehydrated garlic, garlic powder, natural flavours, parsley, salt, basil.

**Topping for Garlic Bread:** Milk Solids, whey powder, bacterial culture, salt, rennet and/or pepsin and/or microbial enzyme.

**OVEN-ROASTED CHICKEN QUARTER:**

**Chicken Marinade:** Lemon juice, black pepper, paprika, salt, sugar, dehydrated garlic & onions, corn syrup solids, citric acid, natural flavours, calcium silicate, soya bean oil, cayenne pepper.

**HERB-ROASTED POTATO:**

**Spice:** olive & canola oil blend, salt, natural spices, dehydrated garlic & natural flavours.

**SWEET CORN COBBETTE:** Salt, Black Pepper, And Margarine: Soy oil, Hydrogenated soya oil, Water, Salt, Modified Milk: Soya lecithin, Potassium sorbate, Mono & Diglycerides, artificial flavour, Vitamin A palmitate, Vitamin D3. May contain colour. Tossed in Margarine

**FRESHLY BAKED APPLE PASTRY:** Unbleached wheat flour, water, partially hydrogenated soybean oil (may contain cotton seed oil), liquid soybean oil, canola oil, palm oil, BHA colour, citric acid, sugar, salt, L-cysteine (wheat starch, calcium carbonate, silicon dioxide). Apple filling: apples, water, sugar/glucose-fructose, modified corn starch, malic acid, spices, salt, potassium sorbate, guar gum, locust bean gum, xanthan gum, sulphites.

Allergens: wheat, soy & sulphites (apple). Certified kosher: Cor 439 Kashruth Council of Canada

**VEGETARIAN MEAL** – Garlic Bread, Spring Roll, Sweet Corn Cobbette, Vegetables, Herb-Roasted Potato

**GARLIC BREAD:**

**Bread:** Enriched Wheat Flour, water, yeast, salt, sugar, shortening, calcium propionate, mono-diglycerides, sodium stearoyl lactylate, cystine, yellow cornmeal.

**Garlic Spread:** Margarine partially hydrogenated soybean oil and liquid soybean oil, water, salt, whey solid, mono & diglycerides and soy lecithin (emulsifiers), vitamin A, vitamin D3, vegetable colour, soybean oil, dehydrated garlic, garlic powder, natural flavours, parsley, salt, basil.

**Topping for Garlic Bread:** Milk Solids, whey powder, bacterial culture, salt, rennet and/or pepsin and/or microbial enzyme.

**SPRING ROLL:** Wrapper: water, wheat flour, whole eggs, cooked in Canola Oil

Filling: Cabbage, Green Beans, Water Chestnuts, Carrots, Peas, Corn, Onions, Modified Corn Starch, Sugar, Salt, Chinese Vermicelli, (peas, green beans, water) Sesame Oil, Black Pepper

**SWEET CORN COBBETTE:** Salt, Black Pepper, And Margarine: Soy oil, Hydrogenated soya oil, Water, Salt, Modified Milk: Soya lecithin, Potassium sorbate, Mono & Diglycerides, artificial flavour, Vitamin A palmitate, Vitamin D3. May contain colour. Tossed in Margarine

**VEGETABLES:**

**Carrots, Broccoli, Onions, and Peppers:** Steamed.

**HERB-ROASTED POTATO:**

**Spice:** olive & canola oil blend, salt, natural spices, dehydrated garlic & natural flavours.

**FRESHLY BAKED APPLE PASTRY:** Unbleached wheat flour, water, partially hydrogenated soybean oil (may contain cotton seed oil), liquid soybean oil, canola oil, palm oil, BHA colour, citric acid, sugar, salt, L-cysteine (wheat starch, calcium carbonate, silicon dioxide). Apple filling: apples, water, sugar/glucose-fructose, modified corn starch, malic acid, spices, salt, potassium sorbate, guar gum, locust bean gum, xanthan gum, sulphites.

Allergens: wheat, soy & sulphites (apple). Certified kosher: Cor 439 Kashruth Council of Canada.

**\*\*\*PLEASE NOTE: DESSERT & GARLIC BREAD MAY HAVE COME IN CONTACT WITH NUT OR NUT PRODUCTS\*\*\***

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## DRIVING DIRECTIONS

10 Dufferin Street, Exhibition Place, Toronto, ON M6K 3C3

### From the East

(Scarborough, Pickering, Ajax, Oshawa, Bowmanville, Port Hope, Cobourg, Kingston)

1. Take the 401 Westbound to the Don Valley Parkway South.
2. Take the Don Valley South to the Gardiner Expressway West.
3. Take the Gardiner Expressway West to the Dunn Ave exit.  
(the order of exits from the DVP are Sherbourne/Jarvis, then Yonge/Bay/York then Spadina/Lakeshore then Dunn.)
4. Go just North on Dunn to the first stop sign at Springhurst Ave.
5. Turn Right on Springhurst.
6. Follow Springhurst until it ends at Dufferin.
7. Turn Right on Dufferin.
8. Medieval Times is just inside the Dufferin Gate on the right side.
9. Parking is around the back. NO UNLOADING INFRONT OF THE BUILDING

### From the East North East

(Peterborough, Lindsay, Ottawa, Kawarthas)

1. Take the 35/115 to the 401 Westbound  
The remaining directions are the same as above from #1

### From the North East

(Markham, Unionville, Richmond Hill, Newmarket, Aurora, Stouffville)

1. Take the 404 Southbound to the Don Valley Parkway South  
The remaining directions are the same as From the East #2.

### From the West

(Mississauga, Hamilton, Oakville, Burlington, Niagara Falls, Buffalo)

1. Take the Queen Elizabeth Way (QEW) Eastbound  
The QEW turns into the Gardiner Expressway as it passes the 427
2. Exit the Gardiner at Jameson.
3. Stay to the Right to merge onto Lakeshore Eastbound
4. Turn Left at the first set of traffic lights at British Columbia Rd.
5. The parking is on the left and Medieval Times is next to the parking lot.

### From the West North West

(Guelph, Kitchener, Waterloo, London, Windsor, Lester B. Pearson Airport)

1. Take the 401 Eastbound to the 427 South  
(From the Airport leave out the 401, only direct them from the 427 South. The airport is located where the 401 meets the 427)
2. Take the 427 south to the Gardiner Expressway East  
The remaining directions are the same as above from #2.

### From the North West

(Woodbridge, Vaughan, Barrie, Orillia, Parry Sound, Muskokas)

1. Take the 400 Southbound to the 401 Westbound
2. Take the 401 West to the 427 south  
The remaining directions are the same as above from #2.